

OCEAN REEF SAFETY RECALL OF NEPTUNE SPACE INTEGRATED DIVING MASKS

April 2, 2019

Product: Neptune Space Integrated Diving Masks - various models

Incident:

Ocean Reef found that one instrument of the production chain of its Integrated Diving Masks has lost its calibration which could lead to the regulator assembled on the mask to not work properly. Ocean Reef has received no reports of injuries.

Product Being Recalled:

This voluntary recall involves 9 models of Neptune Space Integrated Diving Masks that were manufactured and sold between March 21, 2018 and November 8, 2018 from Ocean Reef Inc. through retailers & dealers nationwide and internationally.

Safety Issue:

The diving mask regulator can cause restricted airflow, posing an injury hazard to divers.

Remedy:

For the safety of any current owners, Ocean Reef believes that in order to ensure proper calibration as well as compliance with company and industry standards, Ocean Reef requires the Integrated Diving Masks to be recalled to have the instruments assembled on the masks inspected, and if necessary fixed or replaced. Alternatively, customers can elect a full refund.

Product Description:

The Integrated Diving Masks that are being recalled are as follows:

33366: NEPTUNE SPACE 50/60 BLACK S/M
33367: NEPTUNE SPACE 50/60 BLACK M/L
33368: NEPTUNE SPACE PREDATOR S/M BLACK
33369: NEPTUNE SPACE PREDATOR M/L BLACK
33373: NEPTUNE SPACE M/L BLACK

OR025011: NEPTUNE SPACE G.DIVERS M/L WHITE
OR025012: NEPTUNE SPACE G.DIVERS S/M WHITE
OR025013: NEPTUNE SPACE G.DIVERS M/L PINK
OR025014: NEPTUNE SPACE G.DIVERS S/M WHITE
OR025015: NEPTUNE SPACE G.DIVERS M/L COBALT
OR025016: NEPTUNE SPACE G.DIVERS S/M COBALT
OR025017: NEPTUNE SPACE G.DIVERS M/L EMERALD
OR025018: NEPTUNE SPACE G.DIVERS S/M COBALT

OR025021: NEPTUNE SPACE IRON MASK
OR030004: NEPTUNE SPACE PREDATOR TDIVERS
OR025100: SPACE EXTENDER 100 - S/M
OR025101: SPACE EXTENDER 100 - M/L
OR025102: SPACE EXTENDER BLACK - S/M
OR025103: SPACE EXTENDER BLACK - M/L



- OR025104: SPACE EXTENDER YELLOW - M/L
- OR025105: SPACE EXTENDER ORANGE - M/L
- OR025106: NEPTUNE SPACE EXTENDER W/ VISOR LIGHTS
- OR025107: SPACE EXTENDER ALL YELLOW - M/L
- OR025108: SPACE EXTENDER ALL ORANGE M/L

Approximate total units: 1200

Ocean Reef Mask Identification:

The following mask serial numbers are under the voluntary recall. The serial number can be viewed on the mask housing where they are laser engraved. The serial number is reported also on the label box and on the warranty registration.

IRON MASK - SERIAL NUMBER: 528344;528589;528638;529638;529702
NEPTUNE SPACE AND SPACE EXTENDER- SERIAL NUMBER: 527174;527258;527193;527132;527199;527332;527369527197;527355; 527345; 527277; 527201;527379;527286;527284;527293;527224;527191;528115;52731; 528106;528076;527983; 528070;528120;527356;528114 ;528097 ;527964 ;528017; 527999; 528060 ;528092 ;527366 ;528015; 528083; 527907; 528055; 527885; 527909; 528023 ;527902; 527942; 527895; 528046; 527913; 527962 ;528006; 528044; 527986;527887;527171; 528066; 528033; 527897 ;527892; 527898 ;528018; 528005 ;527952 ;527930; 528124; 528027; 528048; 528086 ;527910; 527894; 527908; 527912; 528035; 527991; 527943; 528013; 528020; 527935; 527921; 528065; 528153; 528240; 528166 ;528174; 528160; 528248; 528211; 528218; 528204; 528201; 528175; 528206; 528183; 528188; 528146; 528212; 528236; 528249; 528237; 528151; 528229; 528241; 528193; 528375; 528469; 528324; 528262; 528419; 528273; 528286; 528433; 528287; 528464; 528454; 528299; 528305; 528498; 528340; 528477; 528325; 528351; 528420; 528261; 528475; 528303; 528297; 528483; 528436; 528335; 528399; 528439; 528301; 528349; 528480; 528257; 528472; 528396; 528398; 528330; 528473; 528381; 528467; 528377; 528264; 528317; 528282; 528481; 528415; 528354; 528298; 528405;528371; 528431; 528407; 528460; 528370; 528269; 528270; 528455; 528329; 528277; 528314; 528285; 528491; 528337; 528259; 528500; 528362; 528348; 528272; 528434; 528386; 528378; 528327; 528400; 528319; 528365; 528283; 528332; 528443; 528309; 528413; 528339; 528323; 528290; 528310; 528268; 528278; 528390; 528266;528485; 528308; 528280; 528311; 528333; 528393; 528288; 528489; 528411; 528488; 528271; 528505; 528367; 528954; 529001; 528927; 528980; 528892; 528951; 528932; 528903; 528985; 528875; 528839; 528931; 528962; 528508; 528643; 528518; 528556; 528551; 528539;528566; 528581; 528524; 528994; 528634; 528671; 528648; 528646; 528712; 528647; 528520; 528642; 528549; 528538; 528523; 528741; 528745; 528582; 528519; 528612; 528604; 528639; 529529; 529518; 529514; 529560; 528664; 528670; 529565; 529703; 529542; 529649; 529583; 529526; 529595; 529575; 529609; 528584 ;528532; 529665;529528; 529639; 529714; 529581; 529749; 529759; 529664; 529612; 529524; 529634; 529579; 529732; 529591;529584; 529602; 528578; 528630; 528731; 528737; 528547; 529962; 528545; 529633; 529564; 529717; 529654
PREDATOR - SERIAL NUMBER: 527362; 527290; 527166; 527153; 527995; 528077; 527948; 527972; 527993; 528104; 527936; 527979; 527928; 528047; 528069; 527886; 527924; 527914; 528037; 527982; 528052; 528219; 528373; 528501; 528336; 528441; 528258; 528276; 528296; 528284; 528292; 528971; 528917; 528912; 528894; 528885; 528991; 528929; 528913; 528989; 528918; 528952; 528997; 529000; 528882; 528919; 528898; 528942; 528558; 528608; 528526; 538531; 528541; 528602; 528289; 529580;529512; 529659; 529695; 529555; 529601; 529561; 529570; 528601 ;529623; 529696;529566
PREDATOR T-DIVERS - SERIAL NUMBER: 528127; 527923; 527971; 528087; 528355; 528926; 528968; 529530; 529667; 529523; 529508

SPACE G-DIVERS - SERIAL NUMBER: 527198; 527141; 527333; 527295; 527260; 527140; 527156; 527176; 527285; 527352; 527311; 527192; 527319; 527303; 527210; 527168; 527159; 527259; 527215; 527169; 527228; 527296; 527216; 527323; 527222; 527281; 527151; 527145; 527177; 527269; 527236; 527131; 527170; 527189; 527163; 527302; 527334; 527160; 527373; 527965; 528014; 528061; 528043; 528084; 528118; 528068; 528123; 528019; 528100; 528080; 528036; 527881; 527987; 526210; 528054; 528099; 528022; 528079; 527961; 528071; 528041; 527956; 528004; 527324; 528024; 528085; 526299; 527165; 528073; 528078; 528096; 528110; 528016; 527963; 528098; 528117; 528094; 528091; 528089; 528112; 528116; 528121; 528125; 528107; 528026; 528129; 528034; 528095; 528031; 527994

SPACE G-DIVERS - SERIAL NUMBER: 528103; 528074; 528030; 528062; 528093; 528113; 527922; 527974; 528059; 528063; 528032; 528000; 527975; 527978; 527958; 528025; 527997; 527989; 527918; 527998; 527919; 527917; 528042; 528001; 528012; 527945; 527906; 527953; 527891; 527890; 527915; 527973; 528007; 527970; 528011; 528010; 527929; 527905; 528102; 527941; 527916; 528057; 527927; 527931; 527951; 528108; 527950; 527980; 527946; 528064; 527988; 527893; 527955; 527925; 527959; 528002; 527977; 527900; 527976; 528040; 528128; 528126; 527992; 528021; 528130; 527957; 528088; 527937; 528122; 528003; 528053; 527939; 527920; 528067; 528056; 528109; 528081; 528008; 527966; 528075; 528051; 527938; 527996; 528045; 527981; 528038; 527954; 527968; 528119; 527882; 528101; 527940; 528009; 527884; 527934; 527896; 527904; 527984; 527944; 528029; 527899; 527889; 527947; 527969; 528090; 527990; 528049; 527903; 528158; 528179; 528148; 528176; 528136; 528134; 528225; 528197; 528137; 528245; 528232; 528165; 528180; 528194; 528161; 528156; 528242; 528235; 528227; 528170; 528144; 528252; 528210; 528135; 528253; 528255; 528224; 528231; 528246; 528217; 528205; 528207; 528131; 528203; 528214; 528220; 528184; 528155; 528185; 528189; 528171; 528181; 528159; 528198; 528138; 528192; 528154; 527901; 527883; 527967; 527932; 528039; 527933; 527888; 527911; 528050; 528391; 528452; 528447; 528482; 528490; 528456; 528438; 528502; 528382; 528432; 528423; 528404; 528476; 528401; 528374; 528267; 528397; 528416; 528315; 528302; 528496; 528486; 528412; 528444; 528449; 528424; 528437; 528353; 528461; 528350; 528346; 528366; 528503; 528453; 528387; 528359; 528465; 528385; 528445; 528417; 528383; 528275; 528369; 528440; 528343; 528487; 528360; 528504; 528392; 528478; 528265; 528406; 528442; 528341; 528484; 528328; 528422; 528463; 528479; 528428; 528331; 528389; 528421; 528380; 528457; 528408; 528402; 528307; 528281; 528495; 528451; 528497; 528334; 528462; 528468; 528376; 528410; 528414; 528384; 528494; 528326; 528403; 528318; 528379; 528313; 528458; 528459; 528358; 528450; 528466; 528471; 528361; 528435; 528429; 528470; 528427; 528394; 528446; 528312; 528260; 528279; 528448; 528322; 528320; 528295; 528368; 528356; 528388; 528291; 528430; 528347; 528352; 528256; 528474; 528493; 528316; 528321; 528304; 528426; 528263; 528409; 528274; 528499; 528293; 528300; 528492; 528357; 528345; 528306; 528395; 528294; 526735; 528149; 528072; 528418; 527926; 528876; 528880; 528961; 528854; 528983; 528860; 528897; 528928; 528888; 528905; 528965; 528975; 528937; 528899; 528938; 528921; 528826; 528964; 528950; 528864; 528981; 528902; 528900; 528990; 528881; 528930; 528861; 529002; 528935; 528936; 529005; 528933; 528908; 528890; 528915; 528889; 528988; 528974; 528956; 528851; 528982; 528957; 528996; 528947; 528986; 528870; 528925; 528845; 528872; 528853; 528953; 528681; 528708; 528746; 528425; 528939; 529003; 528972; 528877; 528941; 528959; 528856; 528716; 528739; 528698; 528744; 528749; 528732; 528725; 528506; 528704; 528726; 528713; 528998; 528672; 528685; 528984; 528705; 528677; 528683; 528653; 528710; 528727; 528694; 528695; 528588; 528692; 528680; 528711; 528721; 528686; 528645; 528723; 528679; 528688; 528668; 528729; 528617; 528717; 528706; 528743; 528748; 528702; 528511; 528522; 528573; 528621; 528597; 528674; 528576; 528622; 528613; 528640; 528574; 528700; 528690; 528616; 528567; 528598; 528610; 528579; 528644; 528586; 528510; 528693; 528603; 528515; 528514; 528570; 528661; 528594; 528587; 528641; 528667; 528533; 528554; 528585; 528736; 528569; 528665; 528552; 528696; 528521; 528577; 528575; 528596; 528611; 528635; 528509; 528660; 528516; 528650; 528513; 528512; 528542; 528691; 528517; 528561; 528543; 528654; 528649; 528689; 528525; 528709; 528631; 528627; 529648; 529510; 529572; 529571; 529652; 529617; 528754; 528636; 528564; 528684; 528605; 528583; 528663; 528687; 528652; 528632; 528572; 528718; 528600; 528620; 528618; 528682; 528615; 528534; 528528; 528565; 528548; 528614; 528673; 528557; 528735; 528678; 528606; 528715; 528662; 528651; 529509; 529743; 529716; 529707; 529691; 529546; 529713; 529590; 529557; 529637; 529636; 529610; 529693; 529747; 529699; 529544; 529653; 529628; 529600; 529578; 529686; 529608; 529563; 529539; 529532; 529753; 529577; 529531; 529541; 529725; 529690; 528633; 528724; 528625; 528624; 529670; 529730; 529687; 529607; 529734; 529620; 529625; 529676; 529631; 529739; 529643; 529611; 529535; 529709; 529627; 529605; 529516; 529604; 529700; 529507; 529738; 529720; 529761; 529724; 529538; 529689; 529506; 529715; 529754; 529684; 529728; 529657; 529525; 529618; 529705; 529755; 529616

Action Required:

Consumers should immediately stop using the recalled Integrated Diving Masks and contact Ocean Reef for the return & check of their mask, replacement, or refund.

Dealers/Distributors should remove these masks from their store and contact Ocean Reef for a return and check of the equipment or replacement.

Please contact Ocean Reef at operator@oceanreefgroup.com and/or call 800-922-1764 (toll free) or 760-744-9430 to obtain return instructions.

Ocean Reef has received no reports of any injuries as a result of the possible condition.

We apologize for the inconvenience to our customers since your safety is of utmost importance to our company.